Tranz 460 Gift Card Operations Guide

New Card Issuance

1. Press Gift Card Key (Key assigned to you)
2. Press 1.
3. Enter Your Clerk ID and press FUNC/ENTER.
3. Swipe the new gift card.
4. Enter the amount to add to the card.
If the amount is correct, press FUNC/ENTER.
NOTE: If the amount displayed is incorrect, press CLEAR and start again.

Gift card Purchase

1. Press Gift Card key.
2. Press 2.
3. Enter your Clerk ID and press FUNC/ENTER.
4. Swipe the gift card or enter the card number manually.
4. Enter the amount of the purchase to be charged and press FUNC/ENTER.
If the amount entered is correct, Press FUNC/ENTER.
NOTE: If the amount displayed is incorrect, press CLEAR and start again.

Generating a Report

1. Press Gift card key.
2. Press 3.
3. Enter Your Clerk ID and press FUNC/ENTER.

Error Codes

NSF BAL=$xx.xx – Insufficient funds, the remaining balance is displayed.
System Unavailable – The Opticard system is currently unavailable for processing.
Invalid Clrk/Term Priv – The Clerk or the terminal does not have the transaction privilege.
Invalid Clerk – Clerk ID number is not in the system.
05 General Denial
Invalid expiration date.
Max value exceeded.
Company issue limit exceeded.
06 System Error
Call for Support
12 Invalid Transaction
Call for Support
13 Invalid Amount
The card was issued for more than the maximum or less than the minimum permitted.
14 Invalid Card Number
Issuance
    Card already issued
    Not a valid Opticard
    Invalid card length
    Invalid check digit
Purchase
    Card not found
    Card not active
41 Card reported as lost
43 Card reported as stolen
51 Insufficient funds
54 Expired card
62 A restriction was placed on the card
63 System Error
Call for support
96 System Error
Call for support

CUSTOMER SERVICE: 1-888-481-0757
TECHNICAL SUPPORT: 1-877-438-3249